

Richard Hoeg

Manager, Web Collaboration and Knowledge Sharing

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Summary

My Honeywell career has followed the rise of the micro-computer and the world wide web. Back in the 1980's I started Honeywell's computer training program. In the 1990's I built some of Honeywell's first internal and external web services, and now in the new century after having built Honeywell's eLearning and virtual library portal, I am focusing upon knowledge collaboration / sharing tools for Honeywell. In summation, I am trying to build the "virtual water cooler"! Some of my recent projects include the creation of internal engineering blogs, wikis, a social network / tagging engine, and a technology podcast. On most of these same systems I also have extensive content development and product admin knowledge.

Linking to my professional interests, I help build schools in rural China. Learn more via this url:

http://econtent.typepad.com/econtent/run_for_china/

Specialties

I am an expert and Greenbelt certified in knowledge management. As opposed to using high priced tools, my approach is to find user friendly, practical low cost resources that may be quickly adopted by the Honeywell user community.

Experience

Manager, Web Collaboration and Knowledge Sharing at Honeywell

January 1985 - Present (23 years 10 months)

As part of Honeywell's Corporate Information Technology team, I lead our web collaboration and knowledge sharing research activities. My role is to investigate and pilot new tools with an eye towards enhancing knowledge sharing by Honeywell's global workforce. I am Six Sigma Greenbelt certified in Knowledge Management, and am a pioneer in the use of Web 2.0 tools within the corporate environment.

8 recommendations available upon request

Education

University of Rochester - William E. Simon Graduate School of Business Administration

1982, M.B.A., 1980 - 1981

Dartmouth College

1978, B.A., September 1974 - June 1978

Phillips Exeter Academy

1971 - 1974

Honors and Awards

2007: The Institution of Engineering and Technology (London): Most Innovative Engineering I.T. Project (finalist)

2005: NETg Illuminati Award: Most Innovative Learning Program

Interests

Folk Music, Accordion, Fantasy Baseball, Camping, Kayaking, Hiking, Musky Fishing, Lake Superior, BWCA, Duluth

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8 people have recommended Richard

"Richard is a very positive person. His behavioral characteristic is resplendent with lots of upbeat, positive and good communication of good news. Richard is very good at communicating good things. When younger, Richard got pleasure from the humor around successfully learning something. Now, as we all know, Richard is the "Great Communicator" when it comes to sharing what he knows with others, and that is really okay."

— **Phil Sneve**, *A kid, Organization? Kidsville*, worked directly with Richard at Organization? Kidsville

"Rich is a wonderful balance of left and right brain working wonderfully together. He can do it all!"

— **Rich Melheim**, *Friend, and volunteer on various non-profit projects, Faith Inkubators and EduToonz*, worked directly with Richard at Faith Inkubators and EduToonz

"A forward thinker and visionary, with uncanny dedication to serving and solving the needs of his users. An early believer in the Web 2.0 movement for the enterprise, he understands the collaboration and productivity issues large enterprises face and will stop at nothing short of solving that pain. It has been a pleasure to work with Rich."

— **Puneet Gupta**, *Manager, Technical Education & Engineering Information Services, Honeywell*, was a consultant or contractor to Richard at Honeywell

"Rich is well known for his creative enthusiasm in the realm of learning technologies. He always has his finger on the pulse of the latest news and developments, and shares this information freely. I have found him to be an excellent colleague with whom I can exchange ideas and information."

— **Lisa Tilton**, *Manager, Technical Education & Engineering Information Services, Honeywell*, worked with Richard at Honeywell

"Rich is eager to bring technology to the masses! He is very active in researching new technology to assist in learning and development, and attempts to make it available as easily and inexpensively as possible. Rich is a pleasure to work with, and has a wealth of knowledge."

— **Stephen Wipprecht**, *Manager, Technical Education & Engineering Information Services, Honeywell*, worked with Richard at Honeywell

"Rich is a thought leader in his quest for establishing communities of practice and knowledge within Honeywell. He is a teacher of best practices in econtent, online learning, information sharing and general education trends and developments. I have met him and worked with him through the Strategic Solutions Council for Thomson NETg, a customer formed advisory council for that company."

— **Steve Mosley**, *Manager, Technical Education & Engineering Information Services, Honeywell*, was with another company when working with Richard at Honeywell

"Rich is a leader in applying new technologies and media to the distribution of knowledge, both within Honeywell and within the communities where he is so active a participant. Check out his blog on eContent."

— **Steven Forth**, *Manager, Technical Education & Engineering Information Services, Honeywell*, was with another company when working with Richard at Honeywell

"Rich goes beyond the norm to provide not only the many standard and 'usual' learning solutions but also websites, his own blogs, research information - all easily accessible due to his hard work to reduce the employees' time and effort. He contributes more than 150% for Honeywell and more importantly for the employees."

— **Sally Barber**, *Manager, Technical Education & Engineering Information Services, Honeywell*, was a consultant or contractor to Richard at Honeywell

[Contact Richard on LinkedIn](#)